



One Stop Systems • 2235 Enterprise Street, Suite #110, Escondido, CA 92029



OSS Extended One Year Warranty

One Stop Systems warrants this product to be free of defects in material and workmanship for one year from the date of purchase of this Extended Warranty for the single unit whose serial number appears below. During this period, One Stop Systems will, at its option repair or replace this product at no additional charge to the purchaser, except as set forth in this warranty agreement.

One Stop Systems will, at its option, repair or replace this product at no additional charge to the purchaser if the defect is related to the One Stop Systems' manufactured product. One Stop Systems is not liable for any defects in material or workmanship of any peripherals, products or parts that One Stop Systems does not design or manufacture. However, One Stop Systems will honor the original manufacturer's warranty for these products.

One Stop Systems will analyze the defective component and the customer will be charged in the following instances:

- No problem found: \$125 (U.S. dollars).
- Damage: parts and labor at \$125 per hour with a \$100 minimum charge (U.S. dollars). Receipt of damaged goods voids the One Stop Systems warranty.

Repair parts and replacement products will be furnished on an exchange basis and will be either new or reconditioned. All replacement parts and products shall become the property of One Stop Systems if such parts or products are provided under this warranty agreement. In the event a defect is not related to the One Stop Systems manufactured product, One Stop Systems shall repair or replace the defective parts at purchaser cost and deliver the defective parts to the purchaser.

This Warranty shall not apply if the product has been misused, carelessly handled, defaced, modified or altered, or if unauthorized repairs have been attempted by others.

The above warranty is the only warranty authorized by One Stop Systems and is in lieu of any implied warranties, including implied warranty of merchantability and fitness for a particular purpose.

In no event will One Stop Systems be liable for any such damage as lost business, lost profits, lost savings, downtime or delay, labor, repair or material cost, injury to person or property or any similar or dissimilar consequential One Stop Systems or damage incurred by purchaser, even if One Stop Systems has been advised of the liability of such damages.

In order to obtain warranty service, the product must be delivered to the One Stop Systems facility, or to an authorized One Stop Systems service representative, with all included parts and accessories as originally shipped, along with proof of purchase and a Returned Merchandise Authorization (RMA) number. The RMA number is obtained, in advance, from One Stop Systems Customer Service Department and is valid for 30 days. The RMA number must be clearly marked on the exterior of the original shipping container or equivalent. Purchaser will be responsible and liable for any missing or damaged parts. Purchaser agrees to pay shipping charges one way, and to either insure the product or assume the liability for One Stop Systems or damage during transit. Ship to:

One Stop Systems
ATTENTION: RMA REPAIR DEPT
RMA###
2235 Enterprise Street, suite 110
Escondido, CA 92029

One Stop Systems Extended Warranty number _____
Date of Issue of Extended Warranty _____
Date of expiration of this Warranty _____
Serial number of product covered _____



www.onestopsystems.com

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